



# RETURN AUTHORIZATION FORM

FOR PRODUCTS PURCHASED ON AVERYANDMAY.COM

## CUSTOMER INFORMATION

Name:	Email Address:
Phone Number:	
Street Address:	
City:	State/Province: Zip/Postal Code
Order#:	Date Of Purchase:

## ITEM(S) FOR RETURN:

Return Code: Example: 10 - Wrong item received	Description:	Web SKU	Finish:

## REASON FOR RETURN CODES:

- 1- Not as pictured    2- Ordered Wrong Item    3-Already Purchased item Elsewhere    4- Wrong Quantity Received  
5- Already Has Item    6- Received damaged    7- Duplicate Order Received    8- Wrong Quatity Ordered  
9- Changed Mind    10 - Wrong Item Received    11- Other:\_\_\_\_\_

## PLEASE CHECK ONE:

- ☐ Return For Refund to  
Original Form of  
Payment
- ☐ Return For Website  
Credit(indicate email address  
credit should be associated  
with)  
Email:\_\_\_\_\_
- ☐ Replace (Incorrect  
item or defective  
item)

PLEASE NOTE: For any billing needs we will contact you via email or phone using the information above. Avery and May.com items are accepted for refund to the original form of payment, or merchandise credit, within 30 days of delivery date. Avery and May does not offer exchanges, but a website credit may be used to purchase a new item of your choosing from AveryandMay.com. The items must be unworn with UPC tags attached and must be sent back with a receipt, online packing slip, or order number. Gift recepients are entitled to an online merchandise plus applicable taxes, less any discounts that may have been applied at checkout. Shipping fees are non-refundable. Return inquiries can be made to our customer service team at support@averyandmay.com, or by calling (310) 379 1941

ITEMS PURCHASED DURING SALES AND PROMOTIONS ARE FINAL SALE.

BY RETURNING YOUR ITEMS YOU ACKNOWLEDGED THAT YOU HAVE READ AND UNDERSTAND THE RETURN AND WARRANTY POLICY OF AVERYANMAY.COM AS POSTED ON OUR WEBSITE

## FOR AVERY AND MAY USE ONLY

Date Received:
Received By:
Condition: New w/ Tags                      New damage/ No Tags  Worn/Damaged
Date Processed: